



- RETURN FORM -

Thank you for shopping in the Maglia webstore. If you are not satisfied with your purchase, you can return your order within 30 days after receiving your order without mentioning the reason for return. The purchase price of the returned item(s) (including shipping costs) will be refunded within 14 days but not before we have received your return parcel or proof of your returned shipment (Please note: return costs are not reimbursed). Refund will be made to the same account from which payment was made for the order. More information about your right of withdrawal can be found on our Return policy page.

NAME• _____

ADDRESS• _____

ORDER_No• _____

DATE• _____

We would be grateful if you could tell us the reason for your return, which you can indicate with the numbers below for each item:

- 1. Exchange to other size 2. Too small 3. Too big 4. Damaged 5. Not what I expected 6. Wrong item 7. Other reason**

I wish to return the following item(s):

Item number (style number)	Size	Exchange size	Quantity	Reason for return

It is possible to exchange items only to other size in same style, if it is available in stock.



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RETURN BY POST

Returning items to Maglia quick and easy:

1. Items may be returned within 30 days after receiving them. You may use a smaller box or envelope to save costs.
2. Send the package to:

MAGLIA / Itella Estonia
Loomäe tee 13
75306 Lehmja village, Rae parish, Harju County
Estonia

RETURNING VIA PARCEL MACHINE

Returning is free in case order was delivered via parcel machine. Attach the completed return sheet to the package and pack the returned package so that it cannot be opened without damaging the package. Keep the same address card on the package. To send the parcel, enter the return code / parcel code sent to you (you will find it in the notice of arrival of this parcel).

In the case of Omniva, the products can be returned via the same machine from which the package was received.

In the case of SmartPost, the products can be returned to any Itella parcel machine – use the same code with which the parcel was received.

CONTACT

If you have any questions about your order, payment or delivery, contact us by email at info@magliamoda.com or call +372 53031311 / Mon - Fri 10 - 17 (GMT+2)

Please have your order number at hand.

GENERAL TERMS AND CONDITIONS OF SALE

You can find the latest version of our General Terms and Conditions of Sale on our website, which are applicable to all orders placed on the website.